



Annual Report 2025

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MISSION STATEMENT

Hackham West Community Centre is an inclusive Community Centre offering a diverse range of programs and services which provide opportunities for the local community to be empowered through personal growth, learning and connections.

BOARD OF MANAGEMENT

Co-Chairpersons:	Michelle Kemp/Andrew Filipenko
Vice Chairperson:	Andrew Filipenko
Treasurer:	Michelle Kemp
Secretary:	Vacant
Board Members:	Libby Whetham Omar Shahab

EX OFFICIO MEMBERS

Community Development Officer:	Tanya Taplin
Interim Operations Manager:	Janette Brown
Manager, Community Capacity Community Services Division:	Paul Wright
Councillors - Southern Vales Ward:	Jordon Pritchard Marisa Bell
Public Officer	Richard Schirmer Community Health Worker - CHO



CENTRE STAFF

Interim Operations Manager:	Janette Brown
Operations Coordinator	Ashley Signorelli
Aboriginal & Torres Strait Islander Program Senior Workers:	Carole Rogomaicake Uncle 'Bonny' Gibson
Kitchen Coordinator:	Sharon Russell
Adult Community Education (ACE) ACE Co-ordinator:	Lucy Richardson
Under 5s Program Co-ordinator: Senior Worker: Educators:	Cristy Murphy Kate Daly Kay Linder Kim Tilbrook
Finance & Administration Finance Officer: Administration Support Silver Citz Coordinator Child Safety Officer:	Kasey Korda Andrew Whitecross

CITY OF ONKAPARINGA STAFF

Community Development Officer (CDO)	Tanya Taplin
Community Development Support Officer (CDSO)	Rita Roberts





CENTRE RUN PROGRAMS

Family and Community Events & Activities:

- School Holiday Programs
- National Families Week
- Pop Up & Playgroups in the Park
- Harmony Week
- 16 Days of Activism
- Children's Book Week
- Children's Week SA Event
- Community Christmas Event
- Family Easter event
- Come and Play Days
- NAIDOC Country Muster
- SA Week of Ageing Well



Social Enterprises:

- The Op Shop
- Every Day Cafe
- Perks Coffee Cart
- Community Food Pantry
- Venue Hire
- Community Bus Hire
- Movie Fundraising Event
- Bunnings BBQ



Under 5's Programs:

- Move N Play Mondays
- Munch & Mingle Play Café
- Little Explorers Playgroup
- Hearts Creche and Occasional Care



Silver Citiz:

- Over 65s Social Group
- External excursions



CENTRE RUN PROGRAMS

Aboriginal and Torres Strait Islander Programs:

- Families Together
- Southern Minya Ball
- Women's Yarnin Circle
- Tutoring Program



Adult Community Education:

- Basic Computing
- Building English Skills
- Gardening 101
- Get Yourself Job Ready
- Digital Workplace Skills
- Cooking on a Budget
- Introduction to Barista Skills



Other Programs / Volunteer Led Programs:

- Basic Yoga
- Coffee & Craft
- Pilates
- Social Work Support



ANNUAL GENERAL MEETING
Wednesday 29 October 2025 commencing 6.00pm
AGENDA

Meeting called to order at 6.00pm

Michelle Kemp, Andrew Filipenko, Co-Chairpersons, HWCC Board of Management

1. Acknowledgement of Country – Smoking Ceremony: Uncle Bonny Gibson.
2. Welcome and Introductions.
3. Those in attendance: as per attendance list.
4. Apologies: Apologies are noted in the RSVP and Registration list.
5. Confirm Quorum: met / unmet.
6. Approve Annual General Meeting Minutes held on Tuesday 22 October 2024:

Moved:

Seconded:

7. Matters arising from the previous AGM minutes.
8. Guest Speaker: Cr Lauren Jew, Deputy Mayor, City of Onkaparinga.
9. Chairperson's Report: Also note Annual Report.
10. Adoption of Financial Report 2024/2025.

Moved:

Seconded:

11. Appointment of Financial Auditor for: 2025/2026.

Moved:

Seconded:

12. Operations Manager & Community Development Officer's Report: Also note Annual Report.
13. Program Co-ordinators' Reports: Refer to Annual Report.
14. Adoption of 2025 Annual Report.

Moved:

Seconded:

15. Election of HWCC Board of Management 2025 -2026.

Current Chairperson to vacate the position and handover to Returning Officer:
Sarah Armstrong, Community Centres Coordinator (Acting), City of Onkaparinga.

Introduction of nominated Board Members.

Board Member nominations received: Returning Officer.

1. Invite board nominees to stand when their name is called.
2. Election of Board Members
Reconfirm nominations: Financial Members to vote on appointments.

Those in favour:

Those against:

Abstentions:

3. Announce Members who are duly elected.

Handover to Chairperson

16. Any Other Business.

17. Acknowledge the preparation for the AGM, attendees, and catering.

18. Door prizes.

19. Invite everyone to enjoy refreshments.

Meeting Closed at:



MINUTES AGM 2024

ANNUAL GENERAL MEETING (AGM) Minutes Tuesday 22 October 2024



Hackham West
Community Centre.

Time: Meeting called to order at 6:05 PM

Chair: Jan Brown, Chairperson, HWCC Board of Management.

1. Acknowledgement of Country

Jan gave the Acknowledgement to Country.

2. Welcome, Introductions & Apologies

- Jan welcomed:
 - Moira Were, AM, Mayor, City of Onkaparinga
 - Cllr Geoff Eaton, Thalassa Ward, City of Onkaparinga
 - Cllr Jordan Pritchard, Southern Vales Ward, City of Onkaparinga
 - HWCC Staff and Volunteers
- Apologies:
 - Cllr Marissa Bell, Southern Vales Ward, City of Onkaparinga
 - Nat Cook, MP, Member for Hurtle Vale, Minister for Human Services (represented by Lorraine Kristaly)
 - Hon. Amanda Rishworth MP, Minister for Social Services of Australia (a letter was provided)
 - Cllr Marisa Bell, Southern Vales Ward, City of Onkaparinga

3. Attendance / Apologies

- As per attendance list.

4. Confirm Quorum

- Met

5. Cllr Moira Were AM, Mayor, City of Onkaparinga

- The Mayor acknowledged the Centre's history, community impact, and recognition of past Chair Gill Golding
- Congratulated HWCC's Native Garden, who are finalists in the Mayor's Gardening Competition
- Noted the number of partners HWCC work with, the work undertaken on making the Centre financially sustainable, and how many individuals and families are supported by the Centre
- Congratulated Jan in her role as Chair, and the work of the Board Members, Staff and Volunteers
- Wished the Centre continued success in 2025

6. Nat Cook, MP and The Rt Honourable Amanda Rishworth MP

Lorraine Kristaly on behalf of Nat Cook MP

Hackham West Community Centre
44 Glynnville Drive
Hackham West SA 5163
Phone: 08 8384 1065
Email: operationsmanager@hwcc.net.au



MINUTES AGM 2024

ANNUAL GENERAL MEETING (AGM) Minutes Tuesday 22 October 2024



Hackham West
Community Centre.

- Lorraine extended Nat Cook's apologies and expressed appreciation for Community Centres contributions in supporting the community.
- That Nat has a close partnership with the Centre and supports its work whenever she can.
- That Nat encourages Niomi (OM) and the Board to continue to contact Nat whenever they feel she can assist

Jan thanked Nat Cook for her continued support to the Centre which does not go unnoticed by the community

The Rt Honourable Amanda Rishworth MP

Amanda sent a personalised letter to the Chair of the Board which Jan read out.

- Amanda mentioned the Community Centre being the cornerstone of the community
- Thanked the board, volunteers and staff for their selfless and dedicated work
- Amanda noted the incredible number of services on offer at the Centre and how the community were made safe and welcome at the Centre

Jan thanked Amanda for her assistance throughout 2024 and looked forward to continuing to work closely with Amanda in 2025.

7. Approval of AGM Minutes 25th October 2023

- Moved by: Adam Copley
- Seconded by: Andrew Filipenko
- Motion: Carried

8. Matters Arising from Previous AGM Minutes

- None

9. Chairperson's Report

- Jan Brown presented a report on behalf of the Board which formed part of the Annual Report.

Moved: Jan Brown, Chairperson

Seconded:

Adopted by: Members

10. Adoption of Financial Report 2023/2024

Moved: Michelle Kemp, Treasurer

Seconded: Omar Shahab

Adopted by: Members

11. Appointment of Financial Auditor for 2024/2025

- Moved: Andrew Filipenko
- Seconded: Libby Whetham
- Carried by: Members

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MINUTES AGM 2024

ANNUAL GENERAL MEETING (AGM) Minutes Tuesday 22 October 2024



Hackham West
Community Centre.

12. Operations Manager & Community Development Officer's Report

- Mike Riley presented the joint Operations Manager & Community Development Officer's Report which formed part of the Annual Report.

13. Program Coordinators' Reports

- The detailed report outlining the extensive work the Community Centre undertakes formed part of the Annual Report.

14. Adoption of 2024 Annual Report

- Moved by: Mark Hopkins
- Seconded by: Wendy Till
- Motion: Carried

15. Election of HWCC Board of Management for 2024-2025

This part of the agenda was overseen by the Returning Officer, Michael Riley, City of Onkaparinga Community Development Officer.

- Board member nominations received, and positions sought:
 1. Jan Brown - Chair
 2. Andrew Filipenko - Vice Chair
 3. Julianne Walker - Secretary
 4. Michelle Kemp - Treasurer
 5. Omar Shahab - WHS & Governance
 6. Libby Whetham - Strategy

The nominees took the opportunity to introduce themselves. Following which the Returning Officer reconfirmed the nominations and asked the Membership to record their individual vote, which was as follows:

- In favour: 16
- Against: 0
- Abstentions: 0

The Returning Officer announced all nominees were duly elected for 2024/2025.

16. Any Other Business

- None

17. Acknowledgements

- The Chairperson expressed gratitude to everyone involved in the preparation of the AGM, the catering and for all those in attendance.

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MINUTES AGM 2024

ANNUAL GENERAL MEETING (AGM) Minutes Tuesday 22 October 2024



Hackham West
Community Centre.

18. Door Prizes

- Won by Adam Copley and Michelle Kemp.

19. Refreshments Invitation

- The Chairperson invited everyone to partake in the refreshments provided and thanked attendees.

Meeting Closed at: 6.40pm

Date of the Next AGM: 21st October 2025

Minutes Compiled by: Rita Roberts, CDSO, City of Onkaparinga

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CO-CHAIRPERSONS' REPORT

Board of Management

Co-Chairpersons

Michelle Kemp

Andrew Filipenko



Chairperson's note: Janette Brown. This report is submitted on behalf of the Board of Management in my role as Chairperson. Due to recent staff resignations, I have taken a leave of absence from the Board to temporarily step into the Interim Operations Manager role while recruitment is underway.

Once again, the past 12 months have flown by at Hackham West Community Centre. Despite the many challenges, the Centre continues to thrive and produce impressive outcomes in meeting the needs of our local community. The dedication and efforts of our team, both staff and volunteers, remain at the heart of this success.

The Board of Management has provided invaluable advice and support throughout the year. Our current committee members include:

- **Andrew Filipenko:** Co-Chairperson
- **Michelle Kemp:** Co-Chairperson (Treasurer)
- **Omar Shahab:** – Committee Member
- **Libby Whetham:** – Committee Member
- **Janette Brown:** – Chairperson
(currently on leave of absence)

We are a small but experienced group of volunteers, many balancing full-time employment, who continue to provide strategic guidance and governance to support the Centre's operations. Sincere thanks are extended to the committee for their ongoing commitment and look forward to continuing collaborative efforts into the year ahead.

Over the past four months, we have been grateful for the support of Council staff during the recruitment of a new Community Development Officer. We are pleased to now welcome **Tanya Taplin** into this role. Tanya has settled in well and brings a professional, warm, and community-focused approach. Her dedication and experience are already making a positive impact – thank you, Tanya.

Despite the numerous challenges faced this year, our team has remained resilient. Staff and volunteers have kept the doors open and programs running smoothly, even in times of staffing shortages and change. Your efforts do not go unnoticed – thank you. We could not do this without you.

A personal highlight each year is our **Christmas Event**, which always brings joy to local families. Seeing children enjoy the activities and receive gifts is incredibly heartwarming. These moments of community celebration are made possible through the many hours of hard work from our dedicated team – thank you all.

Our ongoing partnership with **Flinders University** continues to be a strong asset. Social Work students gain hands-on experience through our programs and community pantry, which we believe is invaluable for their future careers. We are grateful for their contributions and enthusiasm.

We also appreciate the ongoing support from the **City of Onkaparinga**, particularly from **Claudia Sailis, Emma Cadd, and Paul Wright**.

A special thank you to our corporate partner, **Maine Beach**, and **Nigel Treliving**, who continues to generously provide fresh produce and products from **Cocco**, offering our community a little bit of luxury. Additional thanks go to:

- **OzHarvest**
- **Rotary Morphett Vale**
- **Drakes Community Dollars**
- **Morphett Vale Butcher**
- **Espy Bakery**
- **Hon Amanda Rishworth MP – Parliament of Australia**
- **Nat Cook MP – Minister of Human Services, Member of Hurtle Vale**
- **Willunga Lions Club**
- **Wallis Cinema - Noarlunga**

The Hackham West Community Centre Team is dedicated to continuing with advocating for the local community and is proud of the success achieved through the ongoing programs and events. The Centre is at the heart of our community. Thank you to everyone who is involved.



TREASURER'S AND AUDIT REPORTS



PCS ACCOUNTANTS

Hackham West Community Centre

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF

Hackham West Community Centre

Report on the Audit of the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of Hackham West Community Centre (the association), which comprises the balance sheet as at 30 June 2025, the income statement, and notes to the financial statements, including a summary of significant accounting policies and the statement by members of the committee.

In my opinion, the accompanying financial report of the association for the year ended 30 June 2025 is prepared, in all material respects, in accordance with the Associations Incorporation Act 1985.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditors' Responsibilities for the Audit of the Financial Report section of our report. We are independent of the association in accordance with the auditor independence requirements of the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter- Basis of Accounting

We draw attention to note 1 to the financial report, which describes the basis of accounting. The financial report is prepared to assist the association in meeting the requirements of the Associations Incorporation Act 1985 and regulations. As a result, the financial report may not be suitable for another purpose. Our report is intended solely for the association and should not be distributed to or used by parties other than the association. Our opinion is not modified in respect to this matter.

Responsibilities of Management and those Charged with Governance

Management is responsible for the preparation and fair presentation of the financial report in accordance with the Associations Incorporation Act 1985 and for such internal control as management determines is necessary to enable the preparation of the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the association's financial reporting process.

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McLaren Vale SA 5171

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TREASURER’S AND AUDIT REPORTS

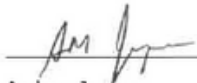


PCS ACCOUNTANTS
AUDITING • TAX • BUSINESS ADVISORS

Auditors' Responsibility for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

Name of Firm: PCS Accountants & Business Advisors
Chartered Accountants

Name of Director: 
Andrew Jaynes

Address: 160 Main Road McLaren Vale SA 5171

Dated: Tuesday, 30 September 2025



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McLaren Vale SA 5171



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Chartered Accountants

TREASURER'S AND AUDIT REPORTS

Profit and Loss Statement — HACKHAM WEST COMMUNITY CENTRE Inc

JUL 2024 - JUN 2025

	Jul 2024 - Jun 2025		Jul 2023 - Jun 2024	
	Actuals		Actuals	
Income				
Grant Income	\$	594,299	\$	609,735
Administration Income	\$	142,164	\$	101,116
Rental	\$	16,332	\$	13,287
Other Income	\$	3,817	\$	3,257
Sales	\$	1,180	\$	1,108
Fundraising	\$	66,437	\$	48,271
Programmes at Centre	\$	9,327	\$	11,726
Total Income	\$	833,556	\$	788,500
Expense				
Transaction Fees	\$	-	\$	12
Balancing Account	\$	1	\$	-
Support from Ac1	\$	-	-\$	1,000
MYOB Subscription	\$	1,443	\$	124
Administration Costs	\$	15,702	\$	16,471
Fundraising-Centre	\$	13	\$	32
Maintenance	\$	25,450	\$	23,815
Motor Vehicle Expenses	\$	8,440	\$	9,455
Running Costs	\$	21,789	\$	23,707
Supplies	\$	20,355	\$	23,983
Fundraising	\$	16,148	\$	8,698
Programs Expense	\$	185,100	\$	187,797
Screening Checks	\$	302	\$	114
Wages & Salaries	\$	452,855	\$	448,887
Wages - On Costs	\$	79,533	\$	64,436
Funds carry over	-\$	61,472	-\$	9,377
Total Expense	\$	765,659	\$	797,152
Other Expense				



TREASURER’S AND AUDIT REPORTS

Annual Leave Owed	\$	-	\$	5,280
Persoanl Leave owed	\$	-	\$	638
TOIL owed	\$	-	-\$	4,413
Total Other Expense	\$	-	\$	1,505
Net Profit	\$	67,897	-\$	10,157

●●●● Powered by Calxa

TREASURER'S AND AUDIT REPORTS

Balance Sheet — HACKHAM WEST COMMUNITY CENTRE Inc

JUN 2025

Jun 2025

Asset

Square Cash Clearing	82
Square Other Payment Clearing	860
Bendigo Bank ch acc	9
Beyond Bank Every Day Account	16,867
Beyond Bank Saver Account	14,589
Beyond Bank Visa Debit Card	1,680
Petty Cash	138
Daily Floats	500
Program Floats	280
Square Balance- Card - Current	(1,175)
Square Undeposited Funds	2,670
Electronic Payments	(646)
Trade Debtors	4,283
Term Deposit 6mths	80,000
Term Deposit 7mth 4.8%	130,000
Motor Vehicle at cost	32,000
Less Accum Depreciation	(32,000)
Office Equipment	13,900
Less Accum Dep	(13,900)
General Equipment	13,700
Less Accum Depr	(13,700)
Total Asset	250,137

Liability

GST Collected	(374)
GST Paid	119
Square Gift Card	217
Trade Creditors	879
Funds for future programs	1,492



TREASURER'S AND AUDIT REPORTS

		Jun 2025
RTWSA levy Payable		(21)
LSL provision		26,518
Entitlements provision Ac1		16,023
Entitlement provision Ace		687
Entitlement provision ATSI		2,081
Entitlement provision JET		1,966
EOFY Transfer Holding Account		1,038
Total Liability		50,626
Net Assets		199,511
Equity		
Retained Earnings		131,614
Current Earnings		67,897
Total Equity		199,511
Account tree	Balance Sheet 1	
Account types	Asset, Liability, Equity	
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		Page 2 of 2



TREASURER'S AND AUDIT REPORTS

Hackham West Community Centre
NOTES TO AND FORMING PART OF THE ACCOUNTS
30 June 2025

Summary of Significant Accounting Policies

The financial report is a special purpose financial report prepared in order to satisfy the requirements of the Associations Incorporation Act 1985. The Committee has determined that the association is not a reporting entity.

The financial report has been prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.



FUNDING ACKNOWLEDGEMENTS & MINOR GRANTS

- Department of Human Services
 - Operational funding
 - Addressing food security grant
 - Ageing Well community grant
- City of Onkaparinga
 - Operational funding
 - PALS funding
- Department of Social Services - Under 5's programs
- Department of Education, Skills & Employment - Adult Community Education (ACE) program
- National Indigenous Australians Agency - Children and Schooling program
- City of Marion - Social Options Over 65's program
- Commonwealth Bank - IT supplies
- Baptist Care SA - Community Connections
- The Stables - Nunga Tag
- Kirsty Fund - Aboriginal and Torres Strait Islander programs
- SAGE Automation



CommonwealthBank



PARTNERSHIPS & WORKING RELATIONSHIPS

- Aire Lashes & Beauty
- Anglicare - Communities for Children
- APM Employment Services
- Australian Native Food Co
- Baptist Care - Community Connections
- Barkuma Group
- Bickfords
- Bunnings
- Cardijn College
- Carers SA
- City of Marion
- City of Onkaparinga
- Commonwealth Bank
- Community Centres SA
- Community Health Onkaparinga
- Direct Collect
- Drakes Supermarket
- Elizabeth House Positive Ageing Centre
- Families 4 Families - Uniting Communities
- Flinders University
- Hackham West Children's Centre
- Hackham West R-7 School
- Hon Amanda Rishworth MP
- Jesus Flock Christian Fellowship
- Jonny's Popcorn Delights
- Junction Aus - Hackham Community Centre
- Kiwanis Reynella
- Life Cafe Club
- Life Without Barriers
- Lions Club - Willunga
- Maine Beach/ Trelivings
- Morphett Vale Butcher
- Multiple Solutions
- Narcotics Anonymous
- Nat Cook MP
- Neporendi Aboriginal Forum Inc
- Nunga Tag
- Optus Business Centre
- Oz Harvest Adelaide
- People Matters Hackham West
- Playgroup SA
- Rotary Club of Morphett Vale
- Share the Dignity
- Southern Volunteering
- Southern Under 5's Network
- Taikurrendi Children & Family Centre
- The Breakfast Cartel
- The ESPY Bakehouse Christies Beach
- The Stables
- Volunteering SA & NT
- Wallis Cinemas - Noarlunga
- Wakefield House Positive Aging Centre
- Women's and Children's Health Network
- Woodcroft/MorphettValeNeighbourhood Community Centre
- Yellowgate
- You Turn



COCCO
CORPORATION



OPERATIONS MANAGER & COMMUNITY DEVELOPMENT OFFICER REPORT

Leadership Team:

Community Centre Operations Manager

Janette Brown (Interim)

City of Onkaparinga

Community Development Manager

Tanya Taplin



Hackham West Community Centre (HWCC) continues to respond to the needs of our local community through a diverse range of programs and events. This report celebrates the achievements of the past year while reflecting on the opportunities that lie ahead.

Australian Service Excellence Standards Accreditation – 100%

We are proud to report that the Centre once again achieved a **100% score** in the Australian Service Excellence Standards (ASES) accreditation, conducted by the Department of Human Services.

The ASES process supports organisations in improving their business practices to better meet the needs of their local communities. It provides a clear pathway to accreditation, offering guidance and building blocks across key areas of service delivery and organisational development.

Achieving ASES accreditation brings a wide range of benefits, including:

- Greater public confidence in our services.
- Improved efficiencies and streamlined work processes.
- Increased access to funding opportunities.
- A more positive and stimulating workplace culture where staff feel empowered, involved, and satisfied.



This achievement is a testament to the hard work and commitment of our staff, volunteers, Board members, and the broader community. ASES accreditation benefits everyone involved participants, team members, management, and funding bodies and reinforces our commitment to delivering high-quality, community-focused services.

A special thank you to Andrew Whitecross for his ongoing support and work throughout the accreditation process.

Staffing and Leadership Changes

This year brought significant changes to our team. We farewelled several valued staff members, including **Mike Riley**, Community Development Officer (February), **Niomi Apostolopoulos**, Operations Manager (July), **Anne Rhodes**, Adult Community Education Coordinator (February), and **Shannon Van de Laar**, Adult Community Education Coordinator (July).

While staffing changes are often bittersweet, they also bring opportunities for growth, innovation, and fresh perspectives. We are grateful for the contributions of all departing staff and wish them every success in their future endeavours.

During the transition, we were fortunate to have **Nikki Bland** and **Natasha Moroney** from the City of Onkaparinga step into the interim Community Development Officer role. Their steady leadership provided vital continuity, and we thank them sincerely for their support.



OPERATIONS MANAGER & COMMUNITY DEVELOPMENT OFFICER REPORT

Leadership Team:

Community Centre Operations Manager

Janette Brown (Interim)

City of Onkaparinga

Community Development Manager

Tanya Taplin



The **Board of Management** played an active role in the recruitment process, and we were pleased to welcome **Tanya Taplin** as our new Community Development Officer. Though Tanya has been with us for only a few months, she has already made a positive impact with her energy and community development-focused approach. Later in this report, Tanya shares her reflections and key performance data from the past twelve months.

Thank you also to our Community Development Support Officer, **Rita Roberts**, who continues to provide invaluable support to our Community Development Officer and to the overall functioning of the Centre throughout the year. Rita plays a vital role in conducting community surveys, KPI data collection and providing a welcoming space for our Centre hirers and community partners.

The Board of Management is currently reviewing the Operations Manager role and anticipates commencing recruitment for this key Leadership Team position soon.

We also warmly welcome **Lucy Richardson** to the role of Adult Community Education Coordinator. Lucy has hit the ground running, coordinating a strong schedule of courses and programs for the final term of the year.

In addition, we are delighted to have **Uncle "Bonny" Gibson** join our Aboriginal and Torres Strait Islander team, further strengthening our cultural connections and community engagement.

As this section reflects, it has been a year of change but also one of renewal and anticipation for the future. We look forward to the next twelve months with enthusiasm and confidence in the strength of our team and the community we serve.

Traineeship Success

Last year, we welcomed **Andy Crocker** to the Centre as a trainee. His time with us has now come to an end, and his friendly manner and "help for all" attitude will be deeply missed not only by the Aboriginal and Torres Strait Islander Program but by the entire Centre team and community.

We thank Andy for his valuable contributions and are excited to see him move into the building industry, where he is now learning how to insulate homes. We wish him every success in this new chapter.



OPERATIONS MANAGER & COMMUNITY DEVELOPMENT OFFICER REPORT

Leadership Team:

Community Centre Operations Manager

Janette Brown (Interim)

City of Onkaparinga

Community Development Manager

Tanya Taplin



Meaning Beyond Metrics

While this section was originally intended to present statistics and performance data, it's difficult to quantify the true impact of what happens within the walls of the Hackham West Community Centre. Numbers may tell part of the story, but they cannot capture the quiet moments of connection, relief, and hope that occur here every day.

We've seen many people arrive at the Centre in crisis - seeking food relief, safety, or simply a listening ear. We've sat with women escaping domestic violence as they made difficult phone calls, offered food and reassurance to families who face financial insecurity, and provided calm and comfort to people navigating loneliness or grief. Each story reflects the depth of need in our community, but also the extraordinary compassion and commitment of our staff and volunteers.

The value of holding a safe space for people in these moments is unquantifiable. It may appear as a single digit on a KPI form, but for the person receiving help, it can mean the difference between despair and renewed hope.

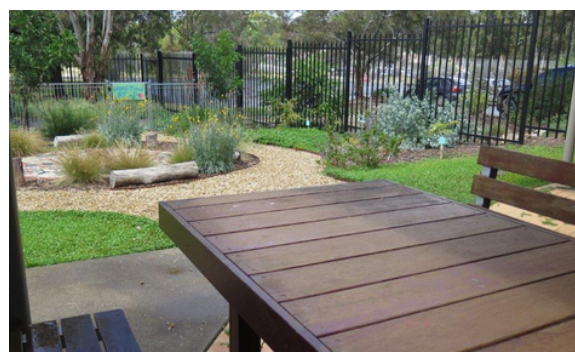
Financial Sustainability

The Centre continues to rely on a mix of Federal, State, and Local Government grants, as well as other organisational funding, to operate. Managing these limited resources requires a fine balancing act, as many of our initiatives - such as the **Community Food Pantry**, **Everyday Café**, and **staffing support** - receive little or no dedicated funding.

Our work is made possible by our dedicated **volunteers**, who contributed over **8,360 hours** this financial year - an average of **279 hours per volunteer**. This incredible commitment keeps our programs running and our community engaged.

To ensure financial viability, we continue to develop and refine our social enterprise initiatives, including the Op Shop, Everyday Café, and Coffee/Barista Service. These not only generate income but also offer valuable skills-building opportunities for community members.

A special thank you to **Kasey**, our bookkeeper, for her diligent financial management, and to **Michelle**, our Treasurer on the Board of Management, for overseeing our financial reporting and strategy.



OPERATIONS MANAGER & COMMUNITY DEVELOPMENT OFFICER REPORT

Leadership Team:

Community Centre Operations Manager

Janette Brown (Interim)

City of Onkaparinga

Community Development Manager

Tanya Taplin



Community Partnership: Maine Beach (Cocco Corporation)

We are deeply grateful for our ongoing partnership with Nigel Treliving and Cocco Corporation (Maine Beach) at McLaren Flat. Nigel continues to support the Centre through generous, regular donations of fresh produce for our Everyday Café and luxury body care products that become thoughtful gifts and care packages for community members in need.

Nigel also champions local giving, engaging other businesses and community groups such as the Old Boys Car Club in their annual food pantry drive. His generosity not only strengthens our programs but also inspires others to give back, a true example of community-driven support in action.



Looking Forward

In 2025–2026, Hackham West Community Centre remains committed to being a warm and welcoming space for all. Our programs and courses will continue to support community wellbeing, strengthen social connection, and foster personal growth across Hackham West and surrounding areas.

As we move into the year ahead, our focus will be on building upon the strengths that already exist within our community, identifying gaps, attracting funding, and developing meaningful projects alongside community members. We are also in the process of developing youth-focused activities that will help lay the foundations for future engagement and opportunity.

Our vision is clear: to encourage people to engage, connect, and grow together.

This is made possible by the remarkable goodwill of our volunteers and the professionalism and integrity of our staff, whose collective effort continues to reflect the heart of what community truly means.



OPERATIONS CO-ORDINATOR'S REPORT

Operations Coordinator Ashley Signorelli



We currently have 30 active volunteers at HWCC with several different volunteer roles that are integral to our program success and the day-to-day operations of the Centre. Our volunteers to continue to show up and fill spaces and the centre with love and dedication. Without them our centre simply would not run.

I took on the role of Operations Coordinator September of 2024 and have tried to remain a positive space for our Volunteers. I advocate for them and stand by them. I have streamlined our volunteer recruitment and onboarding process to add to our already amazing team, welcoming 3 new volunteers and 2 returning volunteers in the last 6 months alone. I take pride in ensuring my volunteers are heard and valued. Allowing them a safe space to be vulnerable and communicate. With our daily check ins, you'll never not hear the sound of laughter throughout our days. I do my best to ensure the volunteers feel as much a part of our team as the next person.

This last 6 months has been particularly challenging in terms of my roles, however, every one of our volunteers showed up and made everything seem that much easier. They adapted to change with not a single bat of an eye. They are the reason I show up to work and leave smiling every day. They are all that is bright in our world and I could not be prouder of each one of them. They serve our community with love and are the true definition of being the heart of our Community!

Following is a summary of each area which is championed by volunteers:

The Op Shop – This year we said farewell to our wonderful Jackki, she dedicated over 4 years to ensuring the op shop was up to the standard that our community deserves. We will miss her dearly but hope she is finally enjoying putting her feet up and living her life fully in her new home. Our Op Shop team are constantly changing stock and layouts to keep it fun and new for all that enter, they are tight knit team and always take care of one another. The pride they have in their work shines through daily.

Kitchen – WOW! The smell that floats through our Centre daily is a true testament to our incredible kitchen team. They make their food with love, and it is also shown in the way they serve each customer that walks in. They take on changes with ease and adapt the menu to suit the ingredients we have. And their frozen meals are highly sought after! The kitchen team do a great job of working alongside head chef Sharon with a smile.

Barista – Over the past year, we've welcomed a new barista volunteer to our team and continued to strengthen the skills and confidence of our existing crew. We're now able to have the barista operating every day, and I often jump in to make coffees so that everyone who wants a barista-made coffee gets one. Our barista team are always willing to lend a hand, even when they're busy helping in the kitchen, and I'm grateful for their flexibility. We're also in the process of brightening up the barista space to make it more vibrant and inviting, so watch this space as changes unfold. Thank you team, for always filling our (coffee) cups!



OPERATIONS CO-ORDINATOR'S REPORT

Operations Coordinator
Ashley Signorelli

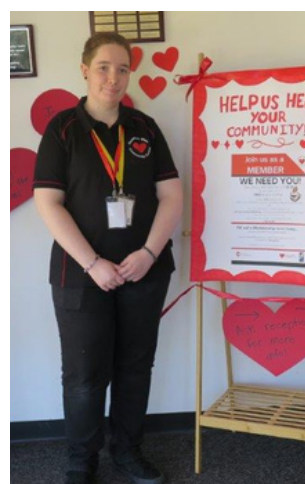


Reception – Our wonderful reception team are the first friendly faces you see when you walk through the door. They're always smiling, laughing, and ready to point someone in the right direction. We have a strong front-of-house team, and this shows in the quality of their work. This year, new phones were installed throughout the Centre, and the reception team embraced the change with ease — even going above and beyond by watching tutorials and reading manuals to learn the new system. While there are still the occasional hiccups, they continue to adapt and get on with their roles with positivity and professionalism.

Garden - We have two incredible garden volunteers who spend their mornings ensuring our community garden is free of weeds, watered and fresh produce is growing. Getting hit with having our fruit trees stolen, our volunteers took it on the chin and tidied the area up, to have it prepared and ready for us to plant new trees and produce. Their efforts do not go unnoticed. **We would love some more volunteers to join our garden team!**

Silver Citz – Over the last year, we have seen our Silver Citz participants step out of their shells and shine in an environment where they are appreciated and our wonderful Silver Citz volunteers are a credit to this. Always having a laugh with our participants, making them feel valued and heard. They also take the time to ensure everyone is safe and taken care of - even going above and beyond by checking in after hours to ensure doctors' appointments went well, or they fell ok after health scares or illnesses.

Creche – Our small Under 5s team are a true breath of fresh air. Their love and dedication to working with our youngest participants is inspiring. Though it's not always an easy role, they approach it with pride, warmth, and patience. They work seamlessly alongside our coordinators and consistently go above and beyond expectations.

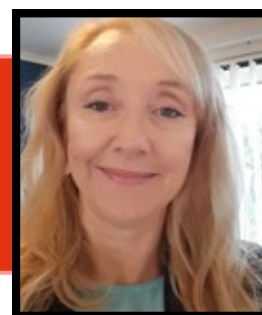


External Volunteering Opportunities – Many of our events are held outside the Centre's usual opening hours, and their success is thanks to our dedicated volunteers who generously give their time to help. From set-up to pack-down and everything in between, we couldn't deliver these fundraising events without their ongoing support.



PROGRAM CO-ORDINATOR REPORTS

ACE (Adult Community Education) Program Co-ordinator Lucy Richardson



The Adult Community Education program continues to thrive, providing valuable learning opportunities that help local residents build confidence, gain new skills, and move towards further education or employment.

Funded by the Department of Skills and Training, the program offers a range of free short courses designed to meet community needs and strengthen pathways to work. Throughout the past year, more than 100 participants have taken part in these courses, which include:

- **Basic Computing** – building digital literacy and confidence in using technology for everyday life and work.
- **Building English Skills** – supporting participants from a wide variety of cultural backgrounds to improve communication, literacy, and social connection.
- **Gardening 101** – a hands-on introduction to sustainable gardening, plant care, and outdoor wellbeing.
- **Cooking on a Budget** – practical lessons in healthy, affordable cooking for individuals and families.
- **Job Ready** – preparing participants for employment through resume writing, interview skills, and workplace expectations, run in partnership with a local job agency.
- **Barista Skills** – offering industry-relevant training to support entry into hospitality roles.

These courses often serve as the first step for community members returning to learning after a long break or exploring new career directions. Participants consistently report feeling more confident, capable, and motivated to continue their education or seek work.

We are proud to offer a welcoming and supportive learning environment where everyone feels encouraged to achieve at their own pace. The diversity of participants representing many countries, languages, and life experiences, enriches the learning experience for all.

The continued success of the ACE program reflects the strong partnerships between our tutors, local agencies, and the Department of Skills and Training, and the ongoing commitment to creating positive learning pathways for our community.

We are delighted to welcome **Lucy Richardson** as our new **ACE Coordinator**, commencing in Term 4. Lucy brings fresh energy and a passion for lifelong learning, and we're excited to see the program continue to grow under her guidance.



PROGRAM CO-ORDINATOR REPORTS

Under 5's Program Co-ordinator Cristy Murphy



Our Under 5s team, a passionate mix of dedicated staff and volunteers, delivers a vibrant suite of programs, including Move and Play, Munch and Mingle, Little Explorers Playgroup, and Crèche and Occasional Care.

Munch and Mingle continues to be a community favourite, offering families a welcoming space for connection and shared meals while children play and build friendships. We've also enjoyed regular visits from Noarlunga Library, whose Storytime sessions promote early literacy and strengthen community ties.

Outdoors, our nature play area is flourishing. Children are planting, composting, and watering the garden - nurturing not only plants but also a love for the environment, sensory discovery, and wellbeing.

The team remains actively involved in Centre-wide and community events such as the Christmas Celebration, Children's Week, Book Week, the Community Easter Event, and school holiday programs. Intergenerational activities with the Silver Citz group have also been a highlight, fostering joy and connection across generations.

Strong partnerships enhance our impact. Collaborations with the Southern Under 5s Network, Playgroup SA, Raising Literacy Australia, and the Rotary Club expand our reach and ensure our programs remain responsive, inclusive, and connected across the region.



Impact and Feedback

Consistent client attendance and returning families reflect the trust, satisfaction and value placed on our programs.

While much of our impact is difficult to measure, the following parent feedback highlights the profound difference our programs make for families:

Parent Feedback (B):

Parent Feedback:

"We miss you so much and want to come back and visit, maybe next week some time. I just wanted to pass on some amazing news...(L) has obtained Occupational Therapy through the department and has his free early intervention sessions to help with his regulation.

I am telling you this because if it wasn't for you and your program, we would never have met the Playgroup SA lady, who connected us with Emma, who then directed us to the Benevolent Society where we got the funding. It all happened thanks to you guys.

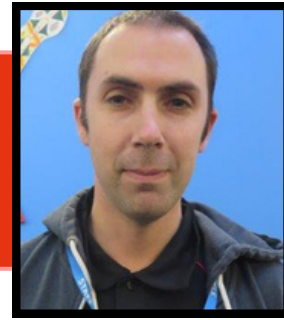
Please feel free to share this email with anyone who needs proof that you are doing an incredible job and that the external agencies you choose are getting results the community desperately needs.

We are beyond grateful for the service you have shown us over the years and thank you for enriching (L)'s little life from such as young age."

The Under 5s programs continue to be a cornerstone of family support, early learning and community connection. Through strong partnerships, responsive programming and dedicated staff and volunteers, we continue to deliver meaningful outcomes for children and families in our community.

PROGRAM CO-ORDINATOR REPORTS

Silver Citz Coordinator Andrew Whitecross



Silver Citz is a weekly social group for people over 65 living in Hackham West and surrounding suburbs. The program is uniquely funded by the City of Marion, despite being delivered within the City of Onkaparinga. We are now in the third year of this funding agreement.

Each Thursday, our Silver Citz gather to enjoy games, activities, guest performances, and a delicious three-course meal prepared by our dedicated volunteer kitchen team. Members are especially pleased that the program now continues right through each of the two-week school holiday periods, ensuring there are no breaks in connection and routine.

This year, the group has been entertained by the Southern Ukulele Strummers, Shedtastic Singers, and the Cardijn College Band. A much-loved highlight is always the special visits from our very own Thursday Crèche children.

A particular highlight of 2025 has been our new partnership with Hackham West School. This collaboration has brought primary school students together with our over-65s for games, activities, and intergenerational connection - creating meaningful experiences for both young and old.



PROGRAM CO-ORDINATOR REPORTS

**Aboriginal and Torres Strait Islander
Senior Workers**
Carole Rogomaicake
Uncle Bonny Gibson



Hackham West Community Centre proudly delivered a range of culturally grounded and inclusive programs supporting Aboriginal and Torres Strait Islander children, young people, families, and communities. Each initiative was designed to strengthen cultural identity, connection, and wellbeing — aligning with the broader goal of improving school engagement and retention through routine, belonging, and positive community participation.

Weekly programs included Families Together, Southern Women's Yarning Circle, Southern Minya Ball, and a High School Tutoring Pilot for Years 7–11. Together, these initiatives created safe and empowering spaces for families and young people to learn, grow, and connect through shared meals, creative arts, sport, outdoor play, and education support. They also provided informal opportunities for mentoring, cultural exchange, and gentle referrals into other services that enhance wellbeing and resilience.

Key community events brought people together in celebration of culture and connection. Highlights included NAIDOC Week and Reconciliation Week community stalls, the Country Muster event, attended by 65 community members and Elders, and the Hackham West Christmas Celebration, which welcomed over 350 attendees. Youth-focused activities such as the Southern Fun Run and Streetlight Youth Event encouraged participation and built relationships that supported ongoing engagement. The annual Nunga Tag event, attended by 320 Aboriginal students from 30 schools, was another standout, celebrating culture, teamwork, and pride through sport, with our staff and Aboriginal trainee contributing to delivery and coordination.

The success of these programs reflects the strength of our partnerships, the dedication of our Aboriginal and Torres Strait Islander staff and volunteers, and the trust we continue to build with community. Together, we are fostering belonging, confidence, and opportunity for our young people and families to thrive.



VOLUNTEER RECOGNITION

Volunteers are at the heart of Hackham West Community Centre. Their generosity, commitment, and community spirit ensure that the Centre remains a welcoming, inclusive, and vibrant place for everyone.

This year, more than 30 volunteers contributed their time, skills, and compassion across all areas of the Centre. From front desk reception, kitchen and food relief to program support, administration, and events, each volunteer plays a vital role in helping us deliver quality services to our community.

Our volunteers embody the values of connection, respect, and inclusion. Many go above and beyond offering a listening ear, a helping hand, and genuine care for those who walk through our doors. Their efforts not only support the daily operations of the Centre but also create a strong sense of belonging for all who visit.

Throughout the year, we celebrated our volunteers through appreciation events, morning teas, and recognition during National Volunteer Week. These occasions remind us of how fortunate we are to have such dedicated people contributing to the success of our programs and activities.

We extend our heartfelt thanks to each and every volunteer for their invaluable contribution. Your time, energy, and kindness make an extraordinary difference in our community. Hackham West Community Centre simply wouldn't be the same without you.



FLINDERS UNIVERSITY STUDENTS



Hackham West Community Centre is proud to continue its partnership with Flinders University, providing valuable placement opportunities for Social Worker students throughout the year.

We were fortunate to host a number of Flinders University students who brought enthusiasm, fresh ideas, and a genuine commitment to supporting our community. During their time with us, students contributed across a wide range of activities and programs, assisting with community events, community food pantry, supporting staff in program delivery, and engaging directly with participants.

These placements provide students with meaningful, hands-on experience in a community setting, allowing them to apply their academic learning in real-world situations. In return, their involvement adds vibrancy and new perspectives to the Centre's work.

We sincerely thank each student for their contribution and professionalism during their placement. Their time with us not only strengthens our programs but also helps prepare them for the next steps in their professional journeys.

Hackham West Community Centre greatly values this ongoing partnership with Flinders University and looks forward to continuing to support student learning and community engagement in the years ahead.



CENTRE ACHIEVEMENTS STATISTICS 2024-2025

20,060	Attendances	
1,485	Sessions Delivered	
30	Volunteers	
7,810	Volunteer Hours	
25	Programs	
7,604	Meals Provided	

INTERESTED IN VOLUNTEERING?

CHECK OUT OUR CURRENT OPPORTUNITIES:

[HTTPS://TINYURL.COM/BDD9TFYK](https://tinyurl.com/bdd9tfyk)



We're on the lookout for new volunteers!
We're excited to welcome dedicated
volunteers to
join our team.

This is a great opportunity
for anyone wanting to put their skills to
good use while supporting the local
community.

Check the link below to see our current
volunteer opportunities.
<https://tinyurl.com/bdd9tfyk>

Apply online or send an email to
operationscoord@hwcc.net.au for more information.

Please note:

A National Police Clearance, Working with Children Check and Aged Care Sector
Clearance are required – but don't worry, we're happy to help you through the
process if you don't have them already.

